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Answer ALL questions

1. Describe the following terms, with an example in relation to one sector.

(a) Values

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(b) Discrimination

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(c) Rights

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(4)

(Total 12 marks)

Q1



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3. (a) Explain how confidentiality is important for care practitioners and service users.

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(b) Discuss the circumstances under which a care practitioner might have to disclose information that a service user has revealed in confidence.

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(Total 11 marks)

Q3

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6. Read the following passage.

Victoria Climbié

Born: 2 November 1991 – Abobo, Ivory Coast

Died: 25 February 2000 (aged 8) – United Kingdom (severe physical abuse)

On 20 April an inquiry was called into Victoria’s death. It was chaired by William Laming, former Chief Inspector of the Social Services Inspectorate, who chose to make it a public inquiry.

On 20 January 2003, the UK government published Lord Laming’s report on the Victoria Climbié inquiry together with its initial response to the recommendations (more than one hundred) that it contained.

Lord Laming’s year-long public inquiry identified failings across all the four sectors covered within the Society, Health and Development Diploma, including social services departments at four London boroughs, two police forces, two hospitals, and a specialist children’s unit.

Lord Laming referred to the principal failure to protect Victoria as widespread organisational malaise:

‘The effective safeguarding of children is a difficult and highly pressurised task. It is rendered virtually impossible if those who are charged with achieving it are not supported by proper systems and structures to work within’. (para 5.179)

This report led to the fundamental reform of the provision of children’s services, including:

- the formation of the ‘Every Child Matters’ programme – a framework to improve the lives of children
- the introduction of the Children Act 2004 – an act of parliament that provided the legislative base for many of the reforms
- the creation of ContactPoint – a database holding information on all children in England and Wales – an information-sharing tool
- the creation of the post of Children’s Commissioner to head the Office of the Children’s Commissioner – a national agency serving children and families
- the creation of regional and local committees for children and families.

The evidence suggested that the life of Victoria Climbié could have been saved, but for the collective failure of the services involved at the time. Reasons for this failure were sought and analysed, resulting in new codes of practice being developed for the provision of children’s services. These take into account the rights of the child and the principles and values of the sectors. They are enshrined in legislation.

The importance of ‘integrated working’ has been recognised. It focuses on enabling and encouraging professionals to work together effectively to deliver frontline services. Practitioners no longer work in silos, but in partnership to share information, improve outcomes and provide better services.



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Improving outcomes for children and young people involved changes to culture and practice across the children's workforce. The Every Child Matters: Change for Children programme set out a model for change with integration at every level. It also set out how services for children and young people need to be co-ordinated and built around their needs.

The child's rights, including the right to life, are paramount.

Having read the details of the Victoria Climbié case above explain the meaning of the following terms:

(a) Public Enquiry

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(b) Interagency working

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<p>(c) Integrated working</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>(5)</p>	Leave blank
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